

Frequently Asked Questions for Rising High School Seniors

- **How do I get a Student ID?**

On the Monday morning after you arrive on campus, you can visit the Office of Safety & Security (located in the Student Union Building) to have your photo taken for your ID card. Your Resident Advisor will show you where this office is located on your campus tour. Office hours are Monday – Friday, 8:00 am – 4:00 pm.

- **How do I eat Breakfast and Lunch if I haven't had my ID made yet?**

To eat Breakfast on the first morning before you have your Student ID made, you will need to sign in at the front desk in the Student Dining Hall.

- **How do I get a Campus Post Office Box and how does my family send me mail?**

Each student has the opportunity to sign up for a campus mail box to receive mail from family and friends during your stay on campus. Visit the Post Office between the hours of 8:30 am and 3:30 pm on Monday thru Friday to sign up for a box.

Once you are assigned a box number after arriving on campus, family and friends can send you mail to the following address:

UU_____ (Your Box Number)
Your Name
1050 Union University Drive
Jackson, TN 38305-3697

*Note: Any mail addressed to Union University with the words Post Office Box or P.O. Box on the delivery address line will be delayed and could be returned to sender.

- **What are the Open Visitation Hours?**

Students are allowed to visit opposite gender students on Friday & Saturday, 2:00 pm – 10:00 pm and Sunday, 12:00 pm – 6:00 pm.

- **What are the hours for the Bowld Commons?**

The Bowld Commons will be open daily from 12:00 pm – 12:00 am Monday thru Saturday. Sunday hours are 1:00 pm – 12:00 am. The commons will be open for use by Union Summer School Students and Rising High School Seniors.

- **What is the Safety & Security 24/7 cell phone number?**

Campus Safety & Security officers can be reached 24 hours a day/7 days a week. The cell phone number is 731.394.2922. You should put this in your cell phone as soon as you arrive on campus. To reach an on-call Residence Director 24/7, you can call 731.298.7768.

- **How do I sign up for Emergency Text Alerts?**

The Union Community has an Emergency Text Alert system that notifies all faculty, staff and students in the case of a campus-wide emergency. To sign up for this service (which is highly recommended), visit <http://www.uu.edu/uualerts/>. You can also find out more about the UU Alerts service at <http://www.uu.edu/uualerts/faq.cfm>.

- **How do I know about the RHSS Social Schedule?**

The RHSS Social Schedule is provided to you by your Residence Advisor once you arrive on campus for the summer. There will be a variety of activities to participate in each week.

- **When do I check out of Residence Life?**

You will check out of Residence Life and move out of your apartment on the last day of exams no later than 5:00pm. Just visit the desk in the Bowld Commons and the RA will walk you through the process.

- **Is there a curfew?**

Curfew will be at 11:00 pm on Sunday thru Thursday and at 12:00 am on Friday and Saturday. Curfew specifically means that all students must be in their room at this time. Curfew is in effect for the first two weeks of school, and after that curfew remains at 12:00 am.

- **How do I get information on the meal plan (How many meals do I get? What if I run out?)**

Since you are living on campus, you are automatically assigned 25 meals to your Student ID card. Commuters can purchase a 15 meal plan as well by visiting Union Station. If you run out of meals during the month, you can purchase more (in increments of 10) by visiting Union Station.

- **What do I do if I am a student with Special Needs (i.e. ADD, LD, hearing or visual impairment, etc.)?**

If you are a student with special needs (i.e. ADD, LD, hearing or visual impairment, etc.) our Counseling Center stands ready to assist you. In order to make your transition to Union as smooth as possible, we request that you contact Dr. Paul Deschenes, Director of Counseling Services, before you begin class at pdeschenes@uu.edu or 731.661.5322. Contacting Dr. Deschenes will help you ensure your disability paperwork is complete and your needs can be met from the time you arrive on campus.

- **How do I check my grades?**

All grades are posted by the professor in webadvisor. To log-in, visit <http://webadvisor.uu.edu/> and click on the Student tab. You will need to sign in to see your grades.

- **How do I check my Union e-mail?**

Union e-mail can be checked on or off-campus at webmail.uu.edu using your student ID to sign in. If you are signing in for the first time, please visit <http://www.uu.edu/computing/accounts.htm> to receive instructions on setting up your account.

- **What do I do if I need tutoring for my classes?**

The Hundley Center, located up the spiral stairs on the second floor of the library, provides free peer tutoring for several subjects, including Math and English/Paper Critiquing. To schedule a tutoring appointment, visit www.uu.edu/programs/hundleycenter/appointments

Students also have access to Smarthinking.com, an online tutoring program. Smarthinking.com offers tutoring in a variety of subjects, including Math, Physics, Chemistry, and Paper Critiquing. Math tutoring is available 24/7! To access your Smarthinking account, visit www.smarthinking.com. Your username is your **full UU e-mail address** and your password is **uubulldog09**.

- **What do I do in case of an emergency?**

In case of an emergency, please call our Residence Director Emergency Cell Phone at 731.298.7768. Also, please sign up for UU text alerts to receive important information regarding weather or other emergencies. In case of a tornado, please move to your downstairs neighbor's apartment and seek shelter in the bathroom.