IT provides you a variety of resources and services throughout your time at Union University, from your official acceptance until you are no longer enrolled in classes.

For all your University technology questions, contact IT Help:

Sign into help.uu.edu
Email help@uu.edu
Call 731-661-HELP (4357)
Visit us on the first floor of The Logos library (Jackson) or in office 213 (Germantown)

IT resources & services

www.uu.edu/it
portal.uu.edu (sign-in required)

www.uu.edu/it/SuccessStart
University apps, cell discounts
Portal – private resources and services
Email – mobile setup, Clutter, address search, personalize, check frequently
Microsoft Office (free), other software
Online safety

www.uu.edu/it/students
Accounts – Signing into services
Labs – general, departmental
Printing & Copying
Acceptable Usage Policy
Laptop checkout

Technology Overview
For New Students

Get started with your IT resources & services
**GET STARTED**

Check your non-Union email for a message about your official University email address and temporary password for all your technology-based accounts. If you haven’t received this message from SuccessStart@uu.edu, please contact IT Help at 731-661-HELP to verify your non-Union email address.

Use the Get Started button in the SuccessStart email to set your own password and security questions.

Remember to keep your password private. Never share it with anyone. You can change your password at any time at password.uu.edu

**YOUR UU ACCOUNTS**

Within 24 hours after you receive the SuccessStart email, you can begin using all your accounts, to access useful resources and services.

See www.uu.edu/it/students for more information and sign-in links

**PORTAL**
Access to all services, plus portal-specific content

**MOODLEROOMS**
All online resources that your teachers have posted for your classes

**EMAIL**
Official University email - Check it frequently (including Clutter and Junk)

**WEBADVISOR/SELSERVICE**
Grades, billing and financial aid, more

**PAWPRINT/PAPERWISE**
Printing from your personally-owned laptop/desktop to selected printers

**ZOOM**
Web-based conferencing

**EBALANCES**
Balances for your chapel attendance, available meals, Buster Bucks