

First Steps: *After the Storm*

www.uurecovery.com

FEMA

Federal Emergency Management Agency

1.800.621.FEMA (3362) or
1.800.462.7585 (for speech/hearing impaired)
www.fema.gov

Located on Vann Drive by Outdoors, Inc.
Open 7 days a week, 7am-7pm

*All claims must be filed and authorized within
60 days of Feb 5*

To file a claim:

- You can **log onto fema.gov** or call the appropriate 1-800 # listed above to register; either way an operator will guide you through the process.
- You **MUST provide your specific room location** (example: *Jelks 4A*), your UU box #, and a telephone number where you can be reached along with the description of your losses.
- **Note:** Only items essential for living and education qualify and you may not be reimbursed if your claim does not value more than \$60. However, ALL affected residential students are encouraged to file.
- Also, you can only file on items in your possession so if your car is in your parents' name, then they will have to make a separate claim.
- It may take more than one try to get through so do not give up.
- Once you have completed the process, you will receive an ID # and a confirmation letter of your report and will be able to make corrections if there are any errors.
- A FEMA inspector will then call to interview you and verify that you are indeed the student who filed the claim and if necessary meet you in person.
- Students can expect their checks to be mailed by the end of the spring semester.

Red Cross

(731) 427.5543
Open Monday-Saturday, 9am-5pm.

The Red Cross is no longer offering emergency services, however, call if you still have specific needs and they will refer you to local agencies that are able to meet them.

Care & Comfort Station:

A place for "U" to talk after the storm

Located in Coburn Cafeteria's Faculty Lounge
Open beginning Monday, February 18th.
24 hour Crisis hotline: 1.800.372.0693

Walk in or call (731) 661.5284 or (731) 437-0316 to schedule a group debriefing session.
www.uu.edu/student-services/counseling/

Academics/Housing

For information about the changes in class schedules and residence life for the rest of the term visit: <http://www.uu.edu/recovery/>

If you are concerned about classes sign up for free peer tutoring through the Hundley Center:
www.uu.edu/programs/hundleycenter

Textbooks

When you attend classes on Wednesday and Thursday, your professor will either:
- provide you with a textbook or
- document that you need a textbook replacement

As soon as our textbook needs have been assessed, the process for retrieving textbooks will be posted on the website.

Gift Cards

If you were a residential student, then visit the Student Services suite in the SUB to pick up a gift card provided by the generosity of our community. Call (731) 661.5090 with questions.

Discounts

Many area businesses are offering Union students discounts or donations to the rebuilding fund. Join this facebook group for more information:
<http://uu.facebook.com/group.php?gid=10521881053>

Bibles

If you lost your Bible, then replacement HCSB Student Bibles are available for you in the Jett and McAfee Commons as well as Campus Ministries

Lost-n-Found

If you are still missing items or have found things which are not yours, then join this facebook group to notify your peers:
<http://uu.facebook.com/group.php?gid=21273040412>

Missing glasses or other medical devices? Contact Nurse Paul in the Health Clinic at (731) 661.5284.



UNION UNIVERSITY
STUDENT SERVICES