IT provides you a variety of resources and services throughout your time at Union University, from your official acceptance until you are no longer enrolled in classes.

For all your University technology questions, contact IT Help:

Sign into help.uu.edu
Email help@uu.edu
Call 731-661-HELP (4357)
Use the IT Help kiosk on the first floor of The Logos library (Jackson) or visit office 213 (Germantown)

IT resources & services

www.uu.edu/it
portal.uu.edu (sign-in required)

www.uu.edu/it/SuccessStart
University apps, cell discounts
Portal – private resources and services
Email – mobile setup, Clutter, address search, personalize, check frequently
Microsoft Office (free), other software
Online safety

www.uu.edu/it/students
Accounts – Signing into services
Labs – general, departmental
Printing & Copying
Acceptable Usage Policy
Laptop checkout

Technology Overview For New Students
Get started with your IT resources & services
GET STARTED

Check your non-Union email for a message about your official University email address and temporary password for all your technology-based accounts. If you haven’t received this message from SuccessStart@uu.edu, please contact IT Help at 731-661-HELP to verify your non-Union email address.

Use the Get Started button in the SuccessStart email to set your own password and security questions.

Remember to keep your password private. Never share it with anyone. You can change your password at any time at password.uu.edu

YOUR UU ACCOUNTS

Within 24 hours after you receive the SuccessStart email, you can begin using all your accounts, to access useful resources and services.

See www.uu.edu/it/students for more information and sign-in links

PORTAL
Access to all services, plus portal-specific content

BLACKBOARD OPEN LMS
All online resources that your teachers have posted for your classes

EMAIL
Official University email - Check it frequently (including Clutter and Junk)

WEBADVISOR/SELFSERVICE
Grades, billing and financial aid, more

PAWPRINT/PAPERWISE
Printing from your personally-owned laptop/desktop to selected printers

ZOOM
Web-based conferencing

EBALANCES
Balances for your chapel attendance, available meals, Buster Bucks